

Terms & Conditions

The Premises

Worcester Rowing Club, Grandstand Road, Worcester, WR1 3EJ

The Customer

The Customer is the person who confirms the room booking by payment of a £50 deposit and who is, therefore, ultimately liable for the payment of all remaining function costs. The Customer should make every effort to see that the function is conducted in an orderly fashion without causing any damage to Rowing Club property. In the event of any damage occurring, the management reserves the right to render The Customer liable for the replacement or repair of any damaged property. Any property left at The Premises belonging to The Customer, their guests or a third party contracted by The Customer is permitted; however, done so entirely at their own risk.

The Supplier

Worcester Riverside Events are contracted by The Premises to manage function bookings on their behalf. Ultimately The Supplier's management reserve the right to refuse bar service, eject any persons from The Premises whom they consider to be objectionable or violent (including any engaged by The Customer to provide entertainment or perform any other duties at the function) and prevent The Customer or their guests from participating in any activities considered objectionable.

Deposits and Payment

A provisional booking may be made at any time in our club diary; however, a booking is not confirmed until a £50 deposit has been paid by The Customer. By paying a deposit, The Customer is confirming his/her reservation in our diary and agreeing to these Terms & Conditions of Function Room Hire. Deposits are non-refundable (please also refer to Booking Cancellations section below). Payment of deposits and full function costs can be made either by cash, credit/debit card or electronic transfer to The Supplier. Function costs can be paid at any time, but all costs must be settled before the function date. Failure to comply with the above may result in The Customer's booking being cancelled and the deposit forfeited. Payment by cheque is no longer accepted.

Premises Access

Our evening functions run 7pm – 12am (midnight) on Fridays and Saturdays. The Customer can gain access to The Premises from 5pm onwards on these days to deliver any food items or party decorations they have. If The Customer wishes to gain access earlier than 5pm, they will need to specifically request this from The Supplier and any additional hourly staffing costs incurred by The Supplier will be payable by The Customer. Please note that Rowing Club Members make use of the clubhouse and its facilities on a daily basis, so 'all day' access for customers is not feasible unless previously arranged with and agreed in writing by The Supplier. Functions that take place at times other than Friday or Saturday evenings are subject to specific timings which need to be agreed upon in writing between The Customer and The Supplier.

Booking Cancellations

Should a function need to be cancelled by The Supplier due to unforeseen circumstances (such as heavy snowfall, extreme icy conditions, river flooding or any situation rendering The Premises unserviceable to The Customer), The Customer will be refunded all money paid except for their £50 deposit which The Customer can put towards a rescheduled function. Should The Customer choose to cancel a function based on weather conditions or river flooding against the advice of The Supplier or cancel at very short notice (less than seven days prior to the function) for any other reason, The Customer will still be liable for all costs relating to the function and these are payable on demand.

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18th & 21st Birthday Parties

We welcome 18th and 21st Birthday parties at The Premises. The Customer is reminded that all guests should bring valid photo ID. If a valid ID cannot be produced on demand, that guest **will not** be sold or allowed to consume any alcohol on The Premises. The Supplier's staff also reserve the right to confiscate any alcohol brought into the club without prior notification in writing to, and in agreement with, The Supplier (please also refer to Corkage Fees section below).

Corkage Fees

Alcohol may only be brought onto The Premises if The Supplier is given prior written notification by The Customer and a corkage fee agreement is in place. Failure to comply will result in the confiscation of any alcohol brought onto The Premises.

DJs

The Supplier offers a DJ to all customers as part of their function package. If The Customer wishes to provide their own DJ, an additional charge may be payable to The Supplier. In addition, The Customer agrees to ensure their DJ uses The Supplier's sound and lighting equipment. All music, microphones and headphones must be provided by The Customer's DJ. The use of CDs or digital inputs (such as laptops) are acceptable. It is the responsibility of The Customer to ensure their DJ acts appropriately. Any DJ who becomes intoxicated (in the opinion of The Supplier's team) will have his/her access to The Supplier's equipment withdrawn.

Licensing

The sale of alcohol and provision of recorded music at The Premises is permitted until 1am on Friday and Saturday evenings, 12am (midnight) on a Sunday and 11pm Monday – Thursday. An extension to these hours can be arranged in writing to, and in agreement with, The Supplier. Any additional charges for this extension incurred by The Supplier will be payable by The Customer. Live music is permitted at The Premises; however, due to local licensing regulations this must cease one hour prior to the end of alcohol/recorded music licensing hours.

Catering

The Supplier offers a range of catering options to all customers as part of their function package. Any catering for a function can be requested at anytime; however, final number of guests attending must be confirmed at least seven days prior to the function. The Customer is welcome to provide their own catering or use an outside caterer for their function; however, in this instance all crockery, cutlery and table linen must be provided by The Customer.

Data Protection

The Customer's details are held by The Supplier on its computer systems for maintaining proper records and marketing purposes. No details will be passed on to any third parties